



SUSTAINABILITY AT OUR HOTEL

Caring for the planet is a natural extension of Hyatt's purpose—to care for people so they can be their best. At [Hyatt Regency London Olympia](#), we are dedicated to sustainability and are committed to making a difference through our daily processes. To learn more about Hyatt's sustainability efforts, [click here](#).



OVERVIEW

- ESG committee in place at the hotel to educate colleagues on sustainable practices and drive new initiatives
- Green spaces on our doorstep include Brook Green, Marcus Garvey Park and Holland Park
- Running routes available around Kensington Gardens, Holland Park, Hyde Park and along the Grand Union Canal Richmond Park for longer trails
- We support with Cycle to work scheme, in addition to providing 21 Cycles safe parking spaces at the hotel for our guests & employees.
- Solar panels provide a renewable source of energy to help reduce the hotel's carbon footprint
- Through our Conserve program, we change linens every third day unless requested otherwise, and guests may choose to reuse towels by leaving them hanging
- Public Cycle hire scheme with 18 bicycles to hire across the hotel entrance.

CLIMATE CHANGE & WATER CONSERVATION

- All our equipment uses electrical technology, to eliminated the use of gas appliances
- We track and manage environmental performance using Hyatt EcoTrack, Hyatt's global environmental sustainability software
- We optimize the efficiency and performance of air conditioning units and water temperature by using BMS (Building Management System) on our plant and machineries
- Motion sensors are installed across the whole property
- LED lighting is installed throughout the hotel, with automated systems that adjust brightness in line with dawn and dusk.
- Occupancy sensors in guestrooms help optimize energy use by automatically adjusting lighting, heating, and cooling when rooms are unoccupied.
- Full coverage by Renewable Electricity Guarantees of Origin (REGO's) for our electricity supply
- Air handling units with heat recovery systems capture energy from exhaust air to pre-condition incoming fresh air, improving overall energy efficiency

WASTE & CIRCULARITY

- We send zero waste to landfill
- We use tools such as Orbisk to track and reduce food waste
- Our events are free from single-use plastic
- We use large-format, refillable bathroom amenities to reduce plastic waste
- Hydration stations are available on every floor of the hotel to support bottle refilling and reduce single-use plastics.
- Digital dining applications are used for food ordering, minimizing paper usage and improving operational efficiency.
- All in-room dining deliveries are provided using biodegradable and compostable disposables, reducing environmental impact.

RESPONSIBLE SOURCING

- Hyatt Regency London Olympia's food is thoughtfully sourced and carefully served. This philosophy guides how we select ingredients.
- Coffee served at the hotel is certified by the Rainforest Alliance.
- All eggs used across the hotel are cage-free, supporting animal welfare and responsible farming.
- All seafood is responsibly sourced and certified by: MSC (Marine Stewardship Council) or ASC (Aquaculture Stewardship Council)
- Local and plant-forward ingredients are a core focus of the menu, with emphasis on British-sourced produce, actively supporting local suppliers and regional producers.
- No endangered species are included on the menu; for example, items such as bluefin tuna or shark species are deliberately excluded in line with global conservation guidelines.
- The beverage menu includes a curated selection of biodynamic wines, supporting sustainable viticulture.